

# MedVA / BizVA Corporate Fact Sheet

## **DESCRIPTION:**

BizVA and MedVA help businesses harness the power of remote virtual assistants to streamline operations, reduce costs and improve productivity. MedVA (<u>MedVA.com</u>) provides virtual assistants specifically for medical, dental and veterinary offices, while BizVA (<u>BizVA.com</u>) matches virtual assistants with businesses in a wide range of industries. Their professional virtual assistants are based mainly in the Philippines – a nation known for its skilled and well-educated workforce, high English proficiency and familiarity with Western business practices.

### SERVICES:

MedVA and BizVA virtual assistants perform services that integrate seamlessly with each client's workflow and without the need for costly onboarding, office space or the administrative complexities associated with employing in-house staff. MedVA medical/dental/veterinary virtual assistants serve as scribes, receptionists, administrators and billers. BizVA business virtual assistants serve as customer service representatives, legal assistants, real estate assistants, receptionists, social media managers, bookkeepers and Amazon/ecommerce assistants.

#### **EVOLUTION:**

Since it was founded in 2021, MedVA has built a team of nearly 1,500 highly vetted virtual assistants serving more than 500 medical, veterinary and dental clients. BizVA was launched in 2023 and is rapidly growing its workforce to serve clients across all industries.

#### MANAGEMENT:

MedVA and BizVA were created by and for entrepreneurs committed to improving business processes and delivering value. Their management team is led by:

- Steven Kupferman, MD, DMD Co-Founder & CEO
- Omid Shaye, MD Co-Founder & Chairman
- Chris McShanag President & Chief Operating Officer

## **HEADQUARTERS:**

MedVA and BizVA are headquartered in Henderson, Nevada, with additional management operations in Los Angeles and virtual assistant teams based in the Philippines and several regions across Latin America.

#### CONTACT:

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